

WELCOME TO BANK OF RICHMONDVILLE'S MOBILE BANKING

Now you can bank anywhere and anytime with Bank of Richmondville's Mobile Banking. Mobile Banking is a great way to add flexibility and convenience by checking your account balances, make deposits, account transfers, and pay your bills using your BillPay¹.

There are a few things you need to know to get started:

1. You must be enrolled in our Online Banking.

To enroll - visit any of our local branches to fill out an Online Banking Application.

**Each mobile app user must have their own Username (Customer ID) and Password.*

2. You must have a valid mobile phone number and email address that you will use with your Mobile Banking account.
3. Download our Bank of Richmondville App with your mobile device through the respective app store and follow the device's instructions to download and install. The app is compatible with any Apple or Android web-enabled mobile device.



4. Log in using your Bank of Richmondville Online Banking Username (Customer ID) and Password.
5. You will receive a text message with a security code that you must enter.
6. Create a 4-digit passcode and enter again to confirm it. You can also use facial/fingerprint recognition (depending on your device settings) for even greater security.
7. Carefully read and agree to the End User License Agreement and Bank of Richmondville's Mobile Banking Agreement.
8. View the short tutorial to learn how to use your Bank of Richmondville Mobile Banking application.
9. Now you are on your way!

¹ You must first set up BillPay accounts on your Online Banking before using this feature.